

**Q4**

## Are there any other financial assistance schemes available?

Approach the Community Development Council or Social Service Offices under the Ministry of Social and Family Development to apply for financial assistance such as ComCare.



For more details, visit <https://www.msf.gov.sg>

## NEED HELP TO PAY YOUR MEDICAL BILLS?



**NOTE :** All requests for financial assistance will be kept strictly confidential.

**Q1**

## Can MediSave be used for polyclinic bills?

MediSave can be used to pay your polyclinic bill as well as that of your immediate family members, such as:



Your Children



Your Spouse



Your Siblings



Your Parents



Your Grandparents

It can be used as payment for the following services:



Consultations for Chronic Conditions



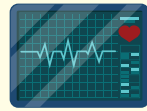
Medication for Chronic Conditions



Laboratory Tests related to Chronic Conditions



Child and Adult Vaccinations



Health Screening

For patients aged 60 years and above, Flexi-MediSave can cover a wider range of medical treatment and services.

**Q2**

## Can my Child Development Account (CDA) be used to pay for polyclinic bills?

You can pay for your child's immunisations using your child's Baby Bonus or savings in his / her Child Development Account (CDA).

For more information on CDA, visit <https://babybonus.msf.gov.sg>



**Wish to use MediSave or CDA to pay for your bill?**

- o Approach our staff at the payment counter

**Q3**

## If I require financial assistance, what options are available to me?

If you are a Singaporean who requires financial assistance, our Financial Counsellors will be able to help check whether you qualify for the following schemes.

### Medication Assistance Fund (MAF)

This scheme helps patients who face difficulty affording the costs of selected high-cost medications for certain medical conditions. The MAF can assist with up to 75% of the costs of approved drugs.

### MediFund

For patients who need help to pay medical bills even after receiving government subsidies and using other payment assistance options e.g. MediSave, CDA, etc. The amount of help from MediFund depends on your financial situation and charges incurred.

**Before making an appointment with our Financial Counsellor, please prepare the following documents:**

- a) NRIC / Birth Certificate of Patient, Spouse, Children and/or Parents
- b) Latest Payslip / CPF Statement of Patients, Spouse, Children and/or Parents
- c) Updated Bank Account Passbook / Statement
- d) Retrenchment / Termination Letter OR Unfit for Work Memo
- e) Proof of Payment of Expenses / Rent / Arrears / Loans



**Wish to make appointment with our Financial Counsellors?**

- o Approach our staff at the counter
- o Call 6355 3000
- o Book a Financial Counselling appointment via HealthHub