FAQs on the Utilisation of Medisave for Hepatitis B (Hep-B) and Pneumococcal vaccinations

1. Where can I apply to use Medisave to pay for Hep B and Pneumococcal vaccinations?
   Please approach our staff members at the registration or payment counters for more information on application procedures.

2. What is the Medisave limit for Hep-B and Pneumococcal vaccination claims?
   You may use up to $400 per calendar year for Medisave claims for pneumococcal, Hepatitis B vaccinations, and chronic diseases.

3. Can I claim for my 8 year-old child’s Pneumococcal vaccination?
   No. You may only claim Medisave for your children who are under 7 years old who have not celebrated their 7th birthday. If your child came on his or her 7th birthday; Medisave claim for vaccination is not allowed.

4. What are the other modes of payment?
   You can also use the Child Development Account (CDA) funds. However, if you choose to use CDA, the full bill must be paid by CDA.

5. I am financially distressed and can't afford to pay for the vaccinations. Are there other avenues?
   You may make an appointment with our financial counselors, who will attend to your need for financial assistance.

6. I know how much is available in my Medisave Account, can I pay upfront the difference between the bill amount and what can be settled by my Medisave Account. (E.g. If the bill is $160, patient knows he only has $100 available in his Medisave and wishes to pay cash of $60 at the checkout)
   No. We can only confirm the amount due from a patient upon successful deduction from the patient’s Medisave funds. Subsequently, we will be sending patients a separate invoice to advise the amount outstanding. The patient may make the balance payment via Internet banking, cheque or alternatively, at our clinic on the next visit.

7. Can both my spouse and I use our Medisave for our baby’s Pneumococcal vaccination?
   Yes, each of you will need to fill up a Medical Claim Authorisation Form to authorise NHGP to deduct both your spouse’s and your Medisave accounts.

8. If I wish to sign up for the scheme and / or draw on my spouse’s Medisave account, does he need to sign up personally at the clinics?
   You and the account holder need not sign up personally at the clinic. You may download the form here, complete it and get it endorsed by the relevant account holder before submitting it at any of our polyclinics for processing. In the event that the account holder cannot be present, a photocopy of his / her NRIC or Passport is required.

Information correct w.e.f. 30 June 2015
9. Can I start using my Medisave while my application is still processing?

You will have to wait for your application to be approved before you can start using Medisave.

10. Who can be my witness for signing the form? Can my immediate family member be a witness?

Anyone aged 21 and above who is not the patient and of a sound mind can be a witness. Immediate family member can be a witness, provided he / she is not the account holder. Witness will need to state their full name and NRIC number on the Medisave Authorisation Form.

11. My baby is a foreigner, I am a Singaporean; can I use my Medisave to pay for my baby’s bills in the polyclinic?

Yes. You may use your Medisave for your child’s treatment.

12. I am 18 years old and I wish to sign up my Medisave for my baby’s vaccination. Am I eligible for it?

Medisave account holders younger than 21 years old would require parents’ signatures. You may download the form from here, complete the form with your parents’ signatures and attach a copy of your parents’ NRIC when submitting the completed form.

Alternatively, you may wish to consider your spouse to sign up for his Medisave if your spouse is at least 21 years old.