

## December 2013

- ‡‡ MYP, 31 Dec, Start the new year on the right foot; MYP Online
- ‡‡ ZB, 29 Dec, SGH and polyclinics raise consultation fees; WB; SM
- ‡‡ Today, 26 Dec, Seniors help to look out for those at risk of falls; TDY Online
- ‡‡ Today Forum, 26 Dec, MOH, polyclinics should review procedures for dengue fever assessment ; TDY Forum Online
- ‡‡ ZB Forum, 25 Dec, Why does a standard health screening report cost \$92
- ‡‡ ST Forum, 20 Dec, Praise for doctor's persistence and prompt action
- ‡‡ CNA Online, 9 Dec, Patient waiting time in polyclinics reduced by half with enhanced system; Suria TV newsclip
- ‡‡ ST CATS Recruit, 7 Dec, Caring for patients holistically

## November 2013

- ‡‡ SM, 28 Nov, Rise in influenza by 30% in 2 weeks
- ‡‡ ST, 22 Nov, Fat-free festive run
- ‡‡ Lifewise Magazine Nov-Dec issue, A question of quitting; Itch to drink; Dig down, then dig in; A new direction in primary care training; Meet NHG's 93 National Day award winners; A culture transformation done with 'heart'
- ‡‡ CNA Singapore Tonight 9 Nov, NEMO-World Diabetes Day; Channel 8 S'pore Today News; Central News
- ‡‡ ZB, 10 Nov, Blue ring of light on Flyer to commemorate World Diabetes day; ST; CNA, (CNA-photo caption): XinMSN
- ‡‡ CNA, 9 Nov, New diabetes management program can slow down kidney disease, (CNA-photo caption); XinMSN
- ‡‡ MyPaper, 8 Nov, How to deal with stress-eating ; MYP Online
- ‡‡ ST, 6 Nov, Deadly kidney disease cases down with new scheme; Today; TodayOnline; MyPaper
- ‡‡ Young Parents, Oct Issue, To eat or not?
- ‡‡ Young Parents, Sep Issue, Your dairy dose

## October 2013

- ‡‡ ST, 30 Oct, No more subsidies for haze-related illnesses, TNP; MYP; BH; ZB
- ‡‡ ST Forum, 28 Oct, More being done to improve subsidised dental care
- ‡‡ MyPaper, 25 Oct, Eat right to stave off the 'Zzz monster'
- ‡‡ ST Forum, 24 Oct, Improve access to Yishun Polyclinic
- ‡‡ IMH Link newsletter, Jul-Sep issue, Community partnerships-ASCAT
- ‡‡ ST Forum, 18 Oct, Doctors put patient at ease
- ‡‡ ST Forum, 15 Oct, Long wait for dental appointment
- ‡‡ ZB, 12 Oct, Mild cases to be seen by optometrists first
- ‡‡ My Paper, 10 Oct, Tame stress or it'll manage you
- ‡‡ LHWB Forum, 7 Oct, Appointment was a breeze

## September 2013

- ‡‡ SM, 28 Sep, Photography-assisted Dietary Review helps to improve diabetic conditions
- ‡‡ Healthscope newsletter (MOH), Issue 3 Jun/Jul, The tooth fairy; Full newsletter
- ‡‡ Capital 95.8FM, 17Sep, Interview with Dr David Tan; ST, 18 Sep, Snap photos of meals to control diabetes
- ‡‡ Lifewise Magazine Sep/Oct Issue Ageing in Place Studio; The air that we breathe; Food for thought; Age is but a number; Shining the spotlight on nurses
- ‡‡ Capital 958 Big Sofa programme, 9 Sep, Interview with NHGP dentists
- ‡‡ MYP, 6 Sep, Keep aches at bay with ergonomics; MYP Online
- ‡‡ Today, 5 Sep, Academy to help meet changing healthcare needs of elderly: Today Online; ST; ZB; CNA
- ‡‡ Radio newsclippings on Family Medicine Academy opening at BBK polyclinic; Link to Channel 8 S'pore newsclip

## August 2013

- ZB, 23 Aug, With better qualifications, local nurses engage in more research
- ZB, 16 Aug, Mr Gan Kim Yong: Aside from managing demands; new healthcare model should be patient-centric
- Shin Min, 14 Aug, Fifth case of dengue death in Jurong dengue cluster; WB
- Today, 14 Aug, Initiative to shorten X-ray waiting time wins award; Today Online
- ST, 14 Aug, Jurong man fifth to die from dengue; TNP; MYP; Today; Today Online; ZB
- MYP, 13 Aug, Culture change for improved service ; MYP Online
- ZB, 4 Aug, It would be a first for Woodlands to have an integrated development
- Capital 95.8FM, 1 Aug, Nurses' Day Interview-Ms Evon Oh
- Capital 95.8FM, 1 Aug, Nurses' Day Interview, Big Sofa Programme-Ms Wendy Ong

## July 2013

- ST Forum 30 July, Consultation lets doctors better assess patients
- ST Forum 23 July, Why the need to consult doctor?
- OKTO Channel 17 July, Gallery of Memories at BBK
- Lifewise Magazine Jul-Aug 2013 Issue, In a state of good health; NHG wins big at public service awards; Empowered to improve lives; Good vs bad
- ZB 12 July, 5000 health professionals uses NEHR
- SM 10 July, Using data analytics to prevent occurrences of illnesses
- ST 10 July, Electronic records will lead to better health care
- NTUC This Week, 5 July, Appreciating the hard work of healthcare workers
- HNF Cares, June 2013 Issue, Our collaborative partners
- TNP 9 July, Gan: Hospitals are prepared; BH
- ST Online Forum 9 July, TCM has its place in public health care
- ST 9 July, Once in jail, but he's now a law grad
- SuT 7 July, Quick to protect patients and staff
- SuT (Life) 7 July, Get fit on Instagram
- ZB Forum 7 July, Polyclinics are busier on Saturdays
- ST Forum 6 July, No benefit to having TCM services in polyclinics
- BH 5 July, Closer to "joints" patients
- ZB 4 July, They are the "meritorious" nurses who put in years of patient care
- ST 4 July, Nursing to get a shot in the arm
- ZB Forum 3 July, Waiting time at polyclinics should be improved
- CATS Recruit 2 July, Developing care plans; pt 2
- ZB 2 July, While the air quality has taken a turn for the better, haze subsidy scheme will still continue to benefit the elderly, children and poor
- ZB 1 July, The ministry of health is reviewing to have more flexibility for Medisave

## June 2013

- ST Recruit 29 June, Developing care plans (summary of article)
- TV news coverage on Minister's visit to Toa Payoh on 27 June ; part 2
- ST, 28 June, Health sector ready for surge in patients: TODAY; 938 Live; TNP; CNA; LHZB; BH; WB; SM; AsiaOne
- CNA Online 27 June, MOH reveals contingency plans for haze ; Today Online; ST Online
- Today Forum 25 June, The service we should expect from our healthcare providers
- ST 25 June, More are seeing doctors for haze-related illnesses ; TNP: ZB; MYP
- ZB 22 June, Most are unaware of haze subsidy ; Today: CNA; BH
- ST 21 June, Air con, fans for subsidised wards
- LHZB, 21 June, NEA will provide daily updates; Today; BH
- The Real Singapore, 19 June, My experience at the polyclinic as a NSF

- Xinmsn News, 19 June, Sale of face masks increase as S'poreans take preventive measures against haze; CNA
- ZB, 19 June, KKH saw rise in child respiratory ailments
- BH, 19 June, Be cautious of the haze
- STOMP, 7 June, Woman receives SMS reminder for medical appointments she did not book
- BH, 8 June, Award for four health institutions
- MYP, 4 June, Caring for people is her life's work
- ZB, 3 June, Former Serangoon Interchange to be transformed into Family Medicine Clinic
- ST Forum, 1 June, Community-based approach is best

#### May 2013

- 95.8FM, 30 May, Radio interview with PS21 Star Service Award Winner, Mdm Jenny Tan
- BH, 29 May, There's everything..and you can ask to see the same doctor
- WB, 27 May, Get vaccinated against flu in preparations for travel to southern hemisphere in June
- TNP, 27 May, Home is where...the yoga studio is
- ST, 27 May, Mental health-care programme aids 500
- SM, 21 May, Man complained that hospital does not provide circumcision services
- College of Family Physicians- The College Mirror newsletter, Mar 2013 issue, Experience in the Polyclinic: A Strong Primary Care Foundation- The Backbone of Any Healthcare System
- Today, 21 May, Challenging road ahead for family doctors
- ST, 19 May, Your family physician knows you best
- Today, 18 May, Unsung heroes; Amended version ; Photo version
- TNP, 17 May, 'I wanted to be part of Singapore'
- ST Online Forum, 16 May, Clinics shouldn't be too quick to turn away patients
- Lifewise Magazine, May/June Issue, Healthcare Humanity Awards 2013; Get back on track; Tireless help; A radiant personality; Daily grind; Lunch-time lessons; Sharing best practices; A dose of victory
- LHZB, 12 May, Shorter waiting time at AMK FMC
- SM, 7 May, Unhappy over being charged consultation fee when visit was incomplete
- LHZB Forum, 7 May, Polyclinic should give priority to those on fasting blood test
- LHZB, 4 May, Upgraded Geylang Polyclinic reopens with focus on elderly patients

#### April 2013

- 95.8FM, 30 April, Healthcare Humanity Awards for 54 workers
- ST Online, 30 April, Healthcare professionals honoured at Healthcare Humanity Awards
- MYP, 30 April, 2000 Singaporeans seek help for foot ailments each year, due to buying wrong footwear
- Alexandra Health in Action, Jan-Feb 2013 issue, New Yishun Community Hospital ready by 2015
- Today, 17 April, Medicine packing system wins regional award
- ST, 16 April, Supervised TB therapy to be made more accessible
- WB, 15 April, 18-month wait for dental treatment
- ST Online Forum 8 April, Let polyclinics perform simple surgery
- SM Forum 6 April, Ingrown toenail treated in 1 min at GP vs 2 months at NUH
- ST Forum 5 April, MOH working to improve polyclinic dental care
- ST Forum 5 April, Surgery? Nail clipper did the job; Serious cases may need surgery
- LHZB (Lohas) 4 April, Get vaccinated against flu before travelling
- Today 3 April, Delivering service with heart
- ST, 2 Apr, Thief posed as doctor, drugged victim; TNP; SM; MYP; WB; ZB
- ST Online Forum, 1 April, A year's wait to stop being a private patient
- ST Forum, 1 April, Polyclinics doing the best they can

## March 2013

- Lifewise Magazine, Mar/Apr Issue, Medical detective; Dispensing care; Quit your belly aching; Getting a headstart; Snack attack; Q1, All dried out; Q5, Too hot to handle?
- MYB, 28 Mar, Designer Food: Hype or Health Benefit?
- LHZB Forum, 28 Mar, Calls for polyclinics to extend operating hours
- ST Forum, 28 Mar, 18 month wait for polyclinic dental treatment
- BT, 27 Mar, The total patient experience counts
- ST, 25 Mar, More customer satisfaction at polyclinics
- ST, 23 Mar, National Skin Centre set to triple in size
- LHZB Forum, 22 Mar, Lack of Chinese TV programmes at polyclinic waiting area
- ST Forum, 22 Mar, Doctor's off-duty care
- Today, 20 Mar, Service satisfaction in healthcare sector improves
- Singapore Nurses Association (SNA) Connect Newsletter, Feb-Apr 2013 Issue, Advanced Practice Nurse (APN) in Chronic Disease Management in Primary Care
- ST Forum, 15 Mar, Not lost in translation
- ST, 15 Mar, Just what the doctor ordered
- MYB, 14 Mar, Colorectal Cancer Ad
- BH, 14 Mar, Excerpt from Health Minister Mr Gan Kim Yong's speech in conjunction with the Budget Debate
- WB, 13 Mar, Expansion of Medifund coverage and MOH's announcements
- SM, 13 Mar, Government takes on a greater share of healthcare spending
- ST, 13 Mar, Two free health jabs for kids at polyclinic; BH
- LHZB, 13 Mar, Community mental health initiatives benefit 500 patients in a year
- ST, 13 Mar, No more \$3 admin fee for using Medisave; LHZB
- ST, 13 Mar, 6 more hospitals, lower medical bills; CNA ; LHZB; MYP; TNP; Today; BH
- TNP, 9 Mar, Fake doctor drugs and robs victims; WB; LHZB ; SM; Follow-up article to SM
- MYB, 7 Mar, Drink up the five big benefits of tea
- BH, 2 Mar, 4 doctors from Qatar here to learn about healthcare system

## February 2013

- Shin Min, 23 Feb, Middle-aged man verbally abused polyclinic staff after failing to get medicine
- MYB, 21 Feb, How to read a food label (summary of article)
- ST Forum, 18 Feb, Why patient wasn't served by family physician?
- LHZB, 16 Feb, Polyclinics offer financial counselling service to provide financial assistance to low-income patients
- ST Forum, 9 Feb, Walk-in case? No family doc
- MYB, 7 Feb, Junk these food
- MYB, 7 Feb, Indulge but in moderation
- LHZB Forum, 6 Feb, More polyclinics should be built
- LHZB Forum, 2 Feb, When will Punggol residents get a polyclinic?
- Young Parents Magazine, Nov 2012 Issue, Mum's first shoes for pregnancy

## January 2013

- TNP 30 Jan, Baby given adult dose of steroids
- MYB 24 Jan, Spring-clean your fridge
- LHZB 21 Jan, Telecare services to be launched in SingHealth polyclinics by year end
- LHZB 20 Jan, Job satisfaction ranks higher than pay for allied health professionals who made mid-career switch
- LHZB 19 Jan, MOH appeals to the public to pay attention to personal hygiene
- ST Forum 18 Jan, Striking a balance on Medisave use
- LHZB, 17 Jan, Elderly at higher risk of dying from flu, MyPaper

- ▶▶ ST, 15 Jan, Easier now for families to apply for maid grants
- ▶▶ CNA, 15 Jan, No plans for Potong Pasir polyclinic
- ▶▶ ST Online Forum, 10 Jan, Why the hefty Medisave transaction fee?
- ▶▶ Today Forum, 10 Jan, Polyclinic activated additional staff to serve patients better
- ▶▶ Berita Harian, 7 Jan, Brothers become nurses and work in the same hospital
- ▶▶ Today Forum, 5 Jan, Singaporeans have to stop mistreatment of public service staff